



FROM THE DESK OF VILLAGE PRESIDENT MARK POWERS

This summer will be one of rejuvenation for the Village of Spring Lake. Our staff is focused on repairing and renewing Village streets and sidewalks. In addition to normal seasonal maintenance, this summer and over the next few years our Village will begin long-overdue, major repairs and upgrades.

Residents will certainly notice these current projects around the Village:

- A new sanitary sewer force main pump located at the south end of Division Street that the Village, Ferrysburg, and Spring Lake Township are funding
- A new 16-inch sewer pipe that runs under the Grand River from Spring Lake to Grand Haven's wastewater treatment plant
- Fresh pavement on Exchange Street from Jackson to Elm and Cutler to Division
- Rebuilt sidewalks throughout the Village. We have budgeted \$20,000/year for the next six years

Using Cameras to Improve Sanitation

In addition to these short-term projects, the Village has a focus on improving and safeguarding our sanitation by repairing the sanitary and storm sewer disposal systems.

The systems require significant and costly repairs. The Village is finishing up its participation in a State of Michigan-funded grant program that mapped the underground Village storm and sanitary sewer infrastructure. The program used robotic cameras with GPS locators to survey Spring Lake pipes, which provided the Village's Department of Public Works precise maps of underground pipe systems.

Most neighborhoods in Spring Lake Village have very old pipes. The Village is going to "line" many old sanitary sewer pipes, extending the life of the pipes another 40 years. Not all pipes can be lined. We will replace and upgrade old pipes where necessary.

As the Village develops its plans and construction schedules, we will reach out to affected residents and let them know.

Partnering for Success

As part of our focus on renewing the streets, sanitary sewers and water supply lines, the Village and the Township continue to share Department of Public Works equipment and personnel. Our collaboration efforts help us to contain costs and better leverage the expertise and skills of our personnel.

Village of Spring Lake water and sewer customers now have the option to have their Village Water and Sewer bills emailed to them. Contact Lori Spelde at 616-842-1393 or lori@springlakevillage.org to have your Village water/sewer bills delivered by email.



VILLAGE HALL

102 W. Savidge
Spring Lake, MI 49456
P: 616-842-1393
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VILLAGE MANAGER

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VILLAGE PRESIDENT

Mark Powers

COUNCIL MEMBERS

Joel TePastte,
Village President
Pro-tem

Michael Duer
Michelle Hanks

Mark Miller
Susan Petrus

Scott VanStrate

springlakevillage.org



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[@villageofspringlake](https://www.facebook.com/villageofspringlake)

Impact on Water/Sewer Bills



Village water/sewer rates will be increased in future years to cover the cost of the new force main and other improvements.

PROJECTED RESIDENTIAL WATER/SEWER RATES*

July 2018	July 2019	July 2020
\$1.84 per day	\$2.21 per day	\$2.50 per day

*based on 5/8" meter and 18,000 gallon/quarter; future rates will vary based on the timing and cost of future water and sewer projects

Your daily water/sewer service is a bargain!



\$4.15 per day

Daily coffee
(medium latte)



\$2.64 per day

Cell phone service
(family of four)

Water Conservation Versus Water Efficiency

With increases in water & sewer bills fast approaching, now is a great time to contemplate how to use less water.

If you are a commercial water customer and you irrigate, you may want to calculate potential savings if you were to install an irrigation meter. There are pros (*not paying sewer charges*) and cons (*paying a yearly ready-to-serve charge*) associated with the installation of an irrigation meter. Since each lawn uses a different amount of water, only you can do the cost/benefit analysis. If you would like the cost associated with purchasing an irrigation meter, please contact Village Hall at 842-1393 and ask for Lori. Since residential customers receive a summer sewer credit, they do not qualify for a separate irrigation meter.

Here are a couple of good articles regarding conservation:

<https://www.watercalculator.org/footprints/water-conservation-efficiency/>

<https://www.homeadvisor.com/r/home-water-conservation/>

What is a Summer Sewer Credit & Other FAQs

Summer sewer credits are common in many communities. It is assumed you will be watering your lawn during the hot summer months and that water will not be going down the sewer system, hence the sewer credit on your account. However, in communities – such as ours – where there are many snowbirds who use little or no water in the winter months, this can be a flawed calculation. By applying summer sewer credits on seasonal homes, year-round users actually bear the brunt of the costs. This is why we have a minimum volume charge applied prior to calculating the credit.

Q. How does the Village calculate summer sewer credits for residential properties (single-family and duplex structures)?

A. Sewer usage charges for utility bills issued in July and October are based on your average quarterly water use for the utility bills issued in the prior January and April, with a minimum volume charge of 15,000 gallons per quarter. If your quarterly water usage is less than 15,000 gallons, your quarterly sewer usage charge will be based on the metered water use.

Q. I have a business. Do I qualify for a summer sewer credit?

A. Commercial customers do not qualify for a summer sewer credit. For the purposes of summer sewer credits, short-term rentals are considered a commercial use of the property and do not qualify for a credit.

Q. Why won't the Village give me a credit when I had a leak? I didn't know I had the leak and now it feels like I'm being punished with a large bill.

A. There is a master meter that calculates the gallons of water that the entire Village uses each month. The Village pays the North Ottawa Water System (NOWS) for the water that passes through that master meter. If you do not pay for the water that passes through your meter, that means all the other users of the system have to pay for it. The rest of the system users would argue that they should not have to pay for their neighbor's faulty plumbing.

Q. Why are our water bills going up so much?

A. In short, our system is aging and is in need of major repair. In order to continue to provide safe drinking water, it is necessary to invest in improvements to both the water and sewer systems. Compared to other communities in Ottawa County, our rates are not the highest, nor are they the lowest. Each community charges what is necessary to maintain their system (i.e. the system in the township is considerably newer than the Village's system). A complete survey of water/sewer rates in Ottawa County is available upon request.

Announcements



Spring Lake Farmer's Market is Open

Open-air market managed by the Chamber of Commerce features seasonal produce, fresh cut flowers, plants, breads, jams, jellies, kettle corn, garden items and more!

WHEN: Thursdays 9:00 a.m. – 2:00 p.m.

WHERE: Harvest Bible parking lot

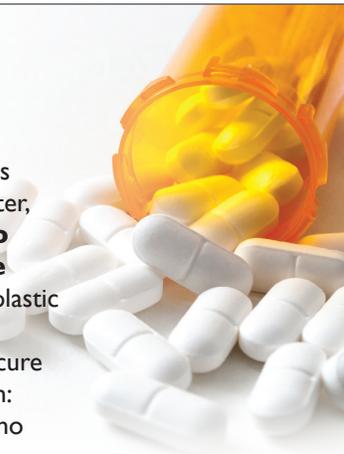
SEASON: June 6 through October 10

Household Hazardous Waste

The Ottawa County Health Department has a Resource Recovery Service Center for the collection of household hazardous waste. **Call 616-393-5645 or visit www.miottawa.org for more.**

Reminder: DO NOT FLUSH MEDICATIONS

Do you have unused medications (prescriptions or over-the-counter, including pet meds)? **Please do NOT flush them down the toilet.** Place them in a zipped plastic bag and dispose of them during regular business hours in the secure lobby dropbox at the fire station: 106 N. Fruitport Road. Please - no needles, sunscreen, creams or ointments.



Street Light Outages

Is there a street light out or flickering in your neighborhood? **Report it to Consumers Energy: 1-800-477-5050 or online at consumersenergy.com.**

2018 Drinking Water Quality Report Now Available

Online at www.springlakevillage.org
Call 616-842-1393 to receive a paper copy.

Water Service Disconnection

Avoid a 10% penalty. Pay your bill by the due date. The charges for water turn-off/turn-on for non-payment are \$114.14 during business hours and \$157.04 after hours. Rates are adjusted every year in July.

Water and Sewer Emergencies

If you have a water line break or sewer back-up, **call 616-842-1393 during normal business hours.** After hours, call 1-800-249-0911. The Village does not credit for leaks or wasted water. Call us right away if you suspect a leak.

Snowbirds

We need **24 hours notice to turn your service on or off,** and someone must be present when we restore water service.

Garage Sale Signs

Garage sale signs are permitted according to Ordinance 17.5(6):

- Limit to one (1) on-premise location and three (3) off-premise locations
- Locate on private property
- Limit to 4 square feet in size; sign may be two-sided
- Affix to the ground; must be freestanding
- Display no longer than 3 days prior to sale; remove when sale ends

Failure to meet these conditions may result in your signs being removed without notice.





102 W. Savidge
Spring Lake MI 49456

PRSRT. STD.
US POSTAGE
PAID
GRAND RAPIDS, MI
PERMIT NO. 657

Announcements

Community Emergency Notifications

Sign up online to receive community emergency notifications via text or email. Go to www.Nixle.com and enter 49456 to get on the list.

Non-Emergency Number for Police

Want to speak to an Ottawa County Sheriff's Deputy, but it's not a 9-1-1 emergency? Call 1-800-249-0911 to speak to a dispatcher.

Trees Available for Your Right of Way

Thanks to North Bank Community Fund, Spring Lake Rotary and the Victoria Verplank Memorial Fund:

- Several tree species are available
- Village arborist will approve planting location
- SLV will plant the trees
- Residents must water and fertilize all season

Contact Mary at 616-842-1393;
or mary@springlakevillage.org



2019 HOLIDAY CLOSINGS

Independence Day ~ July 4
Labor Day ~ September 2
Veterans Day ~ November 11
Thanksgiving ~ November 28-29
Christmas ~ December 24-25
New Year's ~ Dec 31 & January 1

CONTACT US!

Ask billing questions, sign up for our email announcements, enroll in automatic bill paying, update your account information, get an explanation of rates, make service changes or report water emergencies:

Phone: 616-842-1393

Website: springlakevillage.org

Mail: 102 W. Savidge

After-hours water/sewer emergency:
1-800-249-0911



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